# Plumbing contractors and ServiceLink

Reactive Callouts

Jobs can be input as they arrive , and / or imported from client computer systems etc. Appointments can be arranged using the Visual Scheduling module.

Invoicing can be either time and materials , fixed price or SOR based. The system can raise invoices one per job, or multiple jobs invoiced to a client on one invoice , for example , at the end of each month.
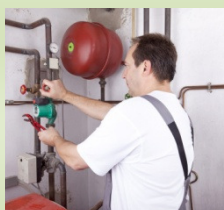
The system maintains a **complete history** of call-outs and quotes which can be easily accessed, to provide a easy way for staff to see what happened previously at any site.
All job data is retained after a job is complete , who attended , materials used, PO's raised etc.

Job costing uses the labour and materials information input for invoicing to provide costs and margin for each job, which is visible to users before a job is invoiced.

There is an interface to the mobile comms that

1. Send jobs to mobiles
2. collect data about work done
3. Prints work reports as PDF's and attach them to jobs

A complete history of planned visits and call-outs can be easily accessed, for any address.

A complete service history of each asset can be stored. Details of each asset can be stored – any number of assets per site.